

Veekay..

**Grievance Redressal Cell
(Academic Year 2009-2010 onwards)**

01/08/2022

NOTICE

It is proposed to conduct a meeting of Grievance Redressal Cell on 11/08/2022 at 11.00 am in the Principal's Room.

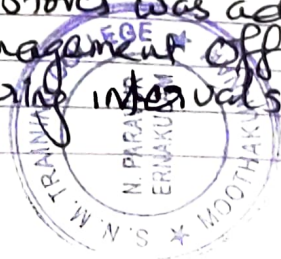
Agenda: Rectification of Grievances of B.Ed and M.Ed Students - Academic Year 2022-23

Members: Dr. Susmitha P S (Principal) ^{for}
 Dr. K.S. Krishna Kumar ^{for}
 Dr. Seepa K R ^{for}
 Dr. Rinal V. Anthony ^{for}
 Rahemah Rahim (Student Representative)

Meeting of Grievance Redressal Cell was convened on 11/08/2022 at 11.00 am at Principal's Room and the following resolutions were framed.

Resolutions.

1. Reprographic Services - more availability - issues were addressed and suggested to give priority in RUSA Purchases.
2. Availability of more strong wi-fi throughout the college was addressed and suggested to take measures to enhance band width of Broad band.
3. Issues on more vehicle parking facilities were addressed and suggested to avail parking facility in ground.
4. Library and Reading Room - requests for extension of Working Hours - issues - Suggested College Librarian to adjust working hours as 9.00 to 4:30
5. Need of Canteen/Co-operative store was addressed and suggested discussions with Management Officials, and Arrangements for refreshments during intervals, and hiring services made.



20/12/2022

NOTICE

It is proposed to conduct a meeting of Grievance Redressal Cell on 21/12/2022, 10 am at Principal's Room.

Agenda: Redirection of Grievances of BEd and MEd Students - Academic Year 2022-23

Members: Dr. Submitha PS (Principal)
 Dr. K. S. Krishna Kumar
 Dr. Seema KR
 Dr. Rina V Antony
 Raheemath Rahim (Student Representative)

Meeting of Grievance Redressal Cell was convened on 21/12/2022 at 10 am at Principal's Room and the following resolutions were framed.

Resolutions


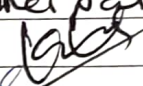



1. Accessibility of more number of toilets in the ground floor of Toilet Complex - Arrangements done.
2. Request for new dust bins for all classrooms was received. Arrangements were done.
3. More cleanliness in classrooms was addressed and ensured cleanliness initiatives like making mukta club.
4. More time for Physical Education and Recreational Rooms - Directions given to Physical Education Teacher.
5. Request for more availability of Study materials in Malayalam language was addressed and Directions given to all faculties to make more provisions in moodle platform & ilearn.

18/03/2023

NOTICE

It is proposed to conduct the meeting of Grievance Redressal Cell on 29/03/2023, 11 am in Principal's Room.

Agenda: Rectification of Grievances of B.Ed & M.Ed Students - Academic Year 2022-23. (Consolidation)

Members: Dr. Susmitha P.S. (Principal) 
 Dr. K.S. Krishna Kumar 
 Dr. Seefa K.R. 
 Dr. Rini V. Antony 
 Rahumath Rahim (Student Representative) 

Meeting of Grievance Redressal Cell was conducted on 29/03/2023 at 11 am in Principal's Room and the following resolutions including consolidation for Academic Year 2022-23 were framed.

Resolutions.

1. Issues related to low sound of College electric bell. Arrangements for extension using public addressing system.
2. Addressed issues related to common announcement to all floors for gathering/assembly - Usage of directrons on Public Addressing Systems were given.
3. More facilities in Men's Hostel. Provisions/necessary steps were suggested to clean premises.
4. More facilities in Ladies' Hostel. Directrons for Discipline Committee to visit hostel and rectify complaints.
5. Mike Systems in one of the general classes to be improved. Directrons given to rectify the problem.
6. Meeting also consolidated the grievances received and Action taken during the academic year 2022-23.

